



Tech Specs

System and Hardware Requirements

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System Requirements

(Client Server Installation)

	Windows	Linux
OS	Windows Server 2008 – 64 bits Windows Server 2008 R2 – 64 bits Windows Server 2012/2016/2019 – 64 bits	Any Linux distribution of 64-bit for Intel architecture.
Data Base	SQL Server 2019 MySQL 8	MySQL 8
Requirements	Java 1.8 Apache Tomcat (provided by ServiceTonic)	
E - Mail	Send: SMPT (Manual, STARTTLS, SSL/TSL), Office 365, Gmail Reception: POP3/IMAP/IMAP SSL, Exchange WS 2007/2010/2013/2016/ Office365/gmail	
LDAP	Ms Active Directory Open LDAP	

Recommended Hardware

	Minimum Small Environments	Recommended Medium to large environments
Memory	8 GB	16 GB
Hard Disk	> 50GB	> 100GB
Processor	4 x 3,5MH	8 x 3,5MH

User and Agent Access Requirements (To access the Application)

Browser	Microsoft Edge Mozilla Firefox v45.x ó superior Google Chrome v45.x ó superior Apple Safari v6.x ó superior Opera
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